

## **PRUDHOE PATIENT GROUP**

Meeting: 29 January 2015

### **Present**

Dr Ann Egan

Tony Hockey

Lindsay Hopkins

Peter Kerry

Sandra MacKinnon

Tony Reid

Alan Greenall

### **Apologies**

Eileen Asbury, Andy Gill, Judy Price

### **Notes of Meeting**

- 1 Lindsay Hopkins was introduced and welcomed to his first meeting
- 2 Hexham A&E Update: In spite of public resistance and a petition the A&E Dept will almost certainly be shut down.
- 3 There had been no significant progress in collaboration between PPG's in NW Northumberland following an enthusiastic response at the Hexham Forum. Proposals for a Facebook Page had been shelved due to a lack of encouragement and there had been no opportunity to hold a further meeting with David Stewart (Hayden and Allen Banks Group) following our meeting in October last. A further Patient Forum was arranged to be held in Morpeth on 31 January; a report to be circulated.
- 4 It was agreed that possible collaboration and contact with other Groups might be better progressed at the meetings between Practice Managers.
- 5 Congratulations were expressed on the excellent inspection report received from the CQC. Proposals for visit from Tyne Tees TV had been cancelled at short notice but the success had been reported in the Hexham Courant.
- 6 A poster is to be displayed on the Waiting Room notice board, raising awareness of Reynard's Phenomenon.
- 7 NHS Choices had been updated on the website; 3 comments from patients had been noted; it was felt that complaints would be better dealt with on a more personal face to face basis.

- 8 Proposals to consider future structured programmes and fund raising for the Group were briefly discussed.  
Thought was given to holding an AGM to which all interested patients would be invited. The event might include a "Talk" or other form of entertainment, to be held provisionally on 27th September.
- 9 Based upon an idea by Dr Green a **Comic Relief Fund Raising** event is to be staged in the Waiting Room on **6<sup>th</sup> March**. Patients and staff will be encouraged to take part in a sponsored simulated cycle ride for a £1 donation. Further details will be circulated and members of the Group offered to provide healthy snacks throughout the day.
- 10 A team photograph of Doctors, Staff and Group members is to be framed and displayed in the Waiting Room.
- 11 Dr Egan agreed to have a survey carried out, with young people, to enquire about their use of Drop-in Centres and to raise awareness of arrangements in place, to be seen in the Practice.
- 12 **Date of next meeting:** 23 April 2015 at 5.30