

PRUDHOE PPG

Meeting 2nd June 2016

Present

Elaine Heane
Andy Gill
Lindsay Hopkins
Tony Hockey
Peter Kerry
Sandra MacKinnon
Alan Greenall

Apologies

Dr Ann Egan
Eileen Asbury
Chloe Heslop
Tony Reid

Notes of Meeting

1. It was reported that the addition of Althea Carr to the Practice would not mean additional hours for appointments, only the re-alignment of existing sessions.
2. It was reported that over 95% of patients questioned would recommend the Practice.
3. Mark Robertson talked about Carer Support available.
Face to face advice, support groups, support fund with carers able to take a break, assistance with form filling, access to services with an information line open from 9am to 5pm, provision for short term stand-in by volunteer in emergency and continued support for retired carers.
4. The plasma screen display to be reviewed and up-dated to include information
Enlarged text of PPG and encourage patients to take part in a "virtual group"
Encourage more patients to sign up to electronic prescriptions.
Suggestion that the information might be repeated more frequently.
5. The Practice has registered for payment to carry out research - report at next meeting.
6. Provision of training to help patients to be "on line".
7. Fire evacuation notes now displayed in the building.
8. Date of next meeting: 6th October at 5.30pm
This to be an open meeting with a speaker.