

Prudhoe PPG

Meeting: 11 February 2016

Present:

Dr Ann Egan
Tony Hockey
Andy Gill
Elaine Heane
Chloe Heslop
Lindsay Hopkins
Peter Kerry
Sandra MacKinnon
Tony Reid
Alan Greenall

Apologies:

Eileen Asbury.

Notes of meeting:

- 1.** Correction to previous meeting notes:
The Registrars referred to are appointed by the NHS for a period of 6 months;
Dr Green will be responsible for their training.
- 2.** Sandra was confirmed as the Group's Vice Chair.
- 3.** Lindsay reported on the West Northumberland Forum meeting.
Ambulance crews will generally decide where patients are to be taken,
not necessarily to Cramlington.
There is no link between the Northumberland and Newcastle Trusts
There had been 10% increase in attendances at A&E.
Mental health issues to be progressed.
Attendance at the Forum had been around 6 medical personnel and
12 from patient groups.
- 4.** Tony H confirmed that the information on screen in the Waiting Room
had been changed and updated and was now on a 10 to 15 minute cycle.
Andy felt that there was too much information to digest and subsequently
it was agreed that the Group will review the content at our meeting in June.
The survey of patients and a Group presence in Reception to be arranged
Tony H.
- 5.** From 31 March 2016, patients will be able to request access to their coded
records on line. Medical details will give basic facts only. The website will
promote access and access will be by password.
- 6.** The release of £8.5m funding for PACS (primary Acute Care Services)
will allow bids from Practices for joint services.
Suggestions included permanent presence at the Reception Desk.
Presence on site of a Social Worker, Pharmacist, an ear and throat service,
Funding to extend the surgery and referral to mental health or drop-in service.
It was agreed that we should work closely with Branch End PPG to share
the services of a Pharmacist on site, not to dispense but to advise on medication.

7. Sandra undertook to complete on a Highway Patient Pathway, for Health watch Northumberland

8. Arrangements will be made to hold the next meeting in the East Centre to include a presentation on mental health among young people. Dr Egan is to contact "Talking Matters" services for a speaker to address these issues with hopefully young people, parents of teenagers and all others interested. Posters will advertise the event.

9. Tony H is to arrange with Mark Robertson, Carers Northumberland to attend the Group meeting in June to give advice and information on setting up schemes to support carers. (subsequently confirmed that this would be Thursday 3 June)

Date of next meeting:

Wednesday 6th April in the East Centre.

Time to be confirmed.

(talk by "Talking Matters" to be at 6.30pm)